

1fw

CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on the below date:

Date: June 9, 2004 Name: John G. Rauch Signature:

BRINKS
HOFER
GILSON
& LIONE

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Appln. of: Wan, Dadong, et al.

Appln. No.: 10/804,580

Filed: March 19, 2004

For: REAL-TIME SALES SUPPORT AND
LEARNING TOOL

Attorney Docket No: 10022/457
Accenture Ref. 01547-00/US

Examiner: not assigned

Art Unit: 3621

Mail Stop Amendment
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL

Sir:

Attached is/are:

Preliminary Amendment and 14 replacement sheets drawings; Information Disclosure Statement; form PTO-1449 (one sheet); copy of references A1-A3

Return Receipt Postcard

Fee calculation:

No additional fee is required.

Small Entity.

An extension fee in an amount of \$_____ for a _____-month extension of time under 37 C.F.R. § 1.136(a).

A petition or processing fee in an amount of \$_____ under 37 C.F.R. § 1.17(_____.)

An additional filing fee has been calculated as shown below:

	Claims Remaining After Amendment		Highest No. Previously Paid For	Present Extra	Small Entity		Not a Small Entity		
					Rate	Add'l Fee	or	Rate	Add'l Fee
Total		Minus			x \$9=			x \$18=	
Indep.		Minus			x 43=			x \$86=	
First Presentation of Multiple Dep. Claim					+\$145=			+\$290=	
					Total	\$		Total	\$

Fee payment:

A check in the amount of \$_____ is enclosed.

Please charge Deposit Account No. 23-1925 in the amount of \$_____. A copy of this Transmittal is enclosed for this purpose.

Payment by credit card in the amount of \$_____ (Form PTO-2038 is attached).

The Director is hereby authorized to charge payment of any additional filing fees required under 37 CFR § 1.16 and any patent application processing fees under 37 CFR § 1.17 associated with this paper (including any extension fee required to ensure that this paper is timely filed), or to credit any overpayment, to Deposit Account No. 23-1925.

Respectfully submitted,

John G. Rauch (Reg. No. 37,218)

6/9/2004

Date

I hereby certify that this correspondence is being deposited with the United States Postal Service, with sufficient postage, as first class mail in an envelope addressed to:

Commissioner for Patents

P.O. Box 1450

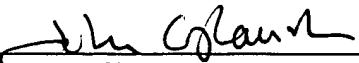
Alexandria, VA 22313-1450

on June 9, 2004

Date of Deposit

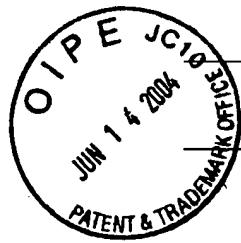
John G. Rauch

Name of applicant, assignee or
Registered Representative


Signature

6/9/2004

Date of Signature



Our Case No. 10022/457
Accenture ref. 01547-00/US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Wan, Dadong, et al.)
Serial No. 10/804,580) Examiner *not assigned*
Filing Date: March 19, 2004) Group Art Unit No. 3621
For REAL-TIME SALES SUPPORT AND)
LEARNING TOOL)

PRELIMINARY AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Prior to examination of the application on the merits, please enter the following amendment.

Amendments to the Drawings begin on page 2 of this paper and include 14 attached replacement sheets.

Remarks begin on page 3 of this paper.

Amendments to the Drawings

The attached 14 sheets of drawings include formal drawings of FIGS. 1-14. These sheets replace the original sheets including FIGS. 1-14.

Attachment: Replacement sheets pages 1 of 14 through 14 of 14.